Benefits Welcome Page

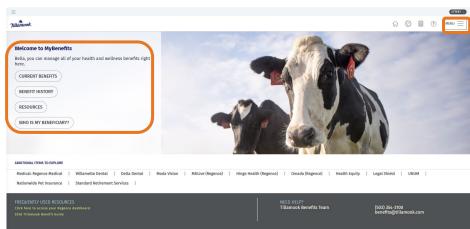
Navigation

The welcome page is the central landing page for managing benefits



LOGIN

- Navigate to TillamookBenefits.com
- Depending on work or personal computer, enter in Tillamook system username and password or use Single Sign in option



Note: If using TCCA work computer, access MyBenefits by navigating to the TCCA Favorites folder on your Edge browser



Features

Once on the Welcome Page, features include:

- Change your current benefits
- Review your current benefits
- Review your benefit history
- Access resources, documents and contact information
- Review or update your beneficiaries

Navigation: Use the Menu (top-right) for calculators, language options, and account settings.



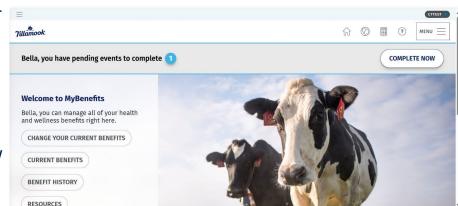
Navigating Benefits Portal

Use this guide to see how to navigate through the benefits portal as well as resources available.



Pending Events

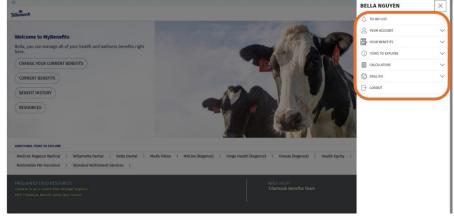
- If bypassed in initial popup, system will automatically generate
 Pending Event Notification.
- To complete, click
 "COMPLETE NOW", review and update information before deadline.





Menu Options

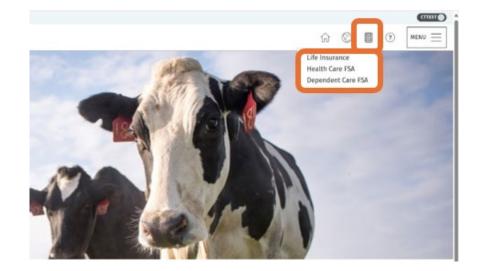
- Located on the right when you click on the Menu Icon
- · Sections include:
 - To-Do list
 - Your Account
 - Your Benefits
 - Items to Explore
 - Calculators
 - Language
 - Logout





Calculators

- Used to estimate contribution and insurance needs
- Calculators include:
 - Health Care FSA Estimator
 - Dependent Care FSA Estimator
 - Life Insurance
 Estimator





Navigating Benefits Portal Cont.



Change Current Benefits

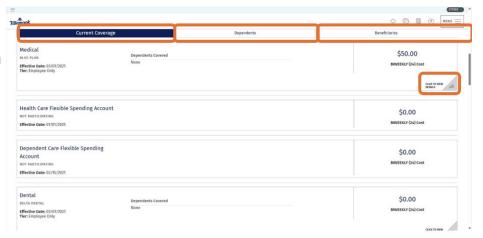
- Update benefits after qualifying life event
- Make sure to click "Save and Continue"





View Current Benefits

- View active plans and costs, dependents, and beneficiary information
- · Details Displayed:
 - Plan Name (e.g. medical, dental)
 - Effective date
 - Tier
 - Biweekly Cost

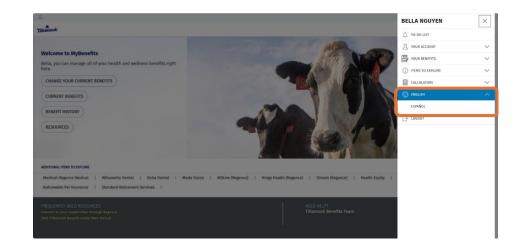


Note: for additional information, select "click to view details" if applicable.



Language Options

- Spanish option available
- Navigate to Main Menu icon
- Click English drop down to see Spanish language option.





Resources & Contacts

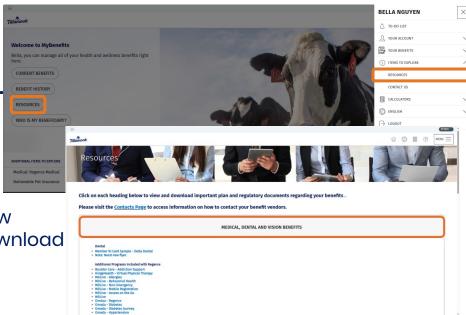
Access important documents and vendor information as well as get help with benefits and enrollment.



Resources

- Navigate to the Menu Icon.
 - Select Items to Explore.
 - · Click on Resources.
- Resources can also be found on the main page

Note: click on heading titles to view additional information and to download available documents.

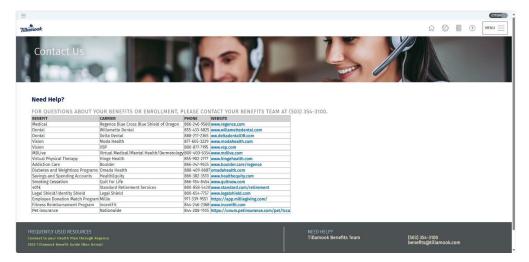




Contacts

- Questions about benefits or enrollment, contact **Benefits Team** at 503-354-3100 or email at benefits@tillamook.com
- Additional contacts are available relating to benefits on **Contacts** page.

Note: Information provided, is specific to your personal access based on location etc.





Open Enrollment Event

During the Open Enrollment period employees will encounter a system-generated event notification pop-up upon logging into the benefits portal. This notification serves as a prompt to begin the enrollment process and will remain visible until the event is completed, or the enrollment deadline has passed.



What to Expect

- Employees must select
 Continue to begin.
- Choosing Cancel and Continue will defer, but enrollment event will remain active.
- Choosing "Open Enrollment Summary" will give additional information.





Review Information

- Ensure all fields are accurate and up to date.
- Choose "I'm done reviewing my information" to proceed"

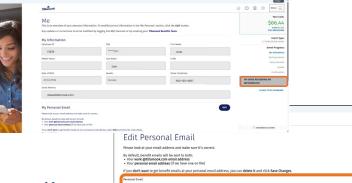
Note: Emails will be sent to both Tillamook.com and personal addresses if available. To opt out of personal emails, leave field blank.

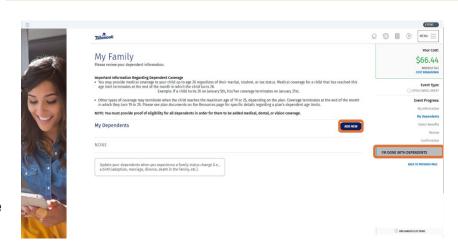


Dependents

- Add new dependents if applicable.
- Provide all required information.
- Choose "I'M DONE WITH DEPENDENTS" to continue.

Note: Adding a dependent requires verification documents, which can be submitted in current session or later.







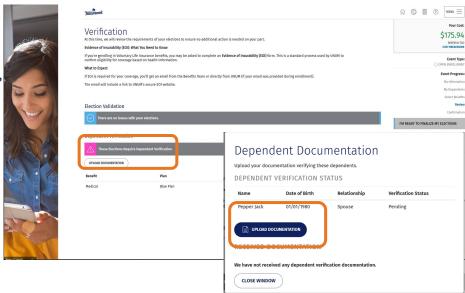
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Open Enrollment Event Cont.



Dependent Verification

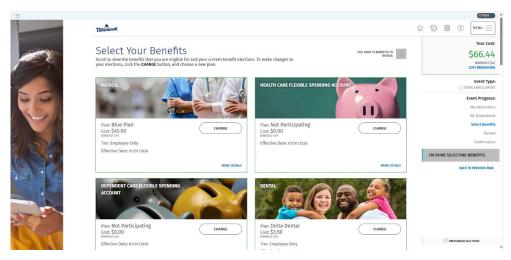
- If dependent verification documents are required, notification will be shown prior to finalizing benefits.
- Upload required documents (multiple file types are supported)





Select Benefits

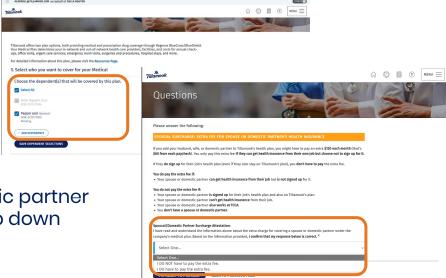
- Review all benefit election options
- Click "CHANGE" to enroll or update selection.
- Click "MORE DETAILS" for additional information.





Employees electing
 Employee + Spouse or
 Family select
 dependents covered by plan

Note: Confirm spousal/domestic partner attestation by completing drop down answer.



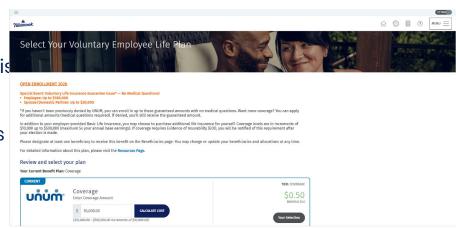


Open Enrollment Event Cont.

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Voluntary Employee Life Plan

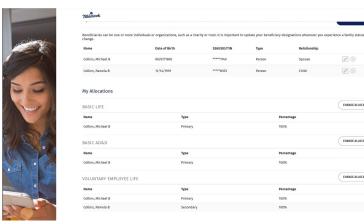
- When selecting Voluntary Employee Life Plan, Unum is offering a Special Event Guarantee Issue.
 - No medical questions required.
 - Eligible employees can purchase additional insurance without underwriting.
- Limited time opportunity.





Beneficiary Allocations

 Based on individual beneficiary information, designate selected percentages to applicable beneficiaries.



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Submission and Survey

- Once complete, confirm and submit elections.
- On confirmation page, a Post Enrollment Survey is available to complete

Note: Changes to benefits selection available until the last day of Open Enrollment

